KRISHNAMURTHY CHANDRASEKARAN

Senior Project Manager - Cloud Engineering, DevSecOps Transformation, Financial Services

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SKILLS

- **Program Leadership**: End-to-end delivery, roadmap definition, milestone tracking, and recovery strategies.
- **Cloud SaaS Platforms**: AWS, Azure, cloud applications, microservices, API governance, service integration.
- **Software Engineering**:Java, Spring Boot, Python, Angular, Node.js, Unix/Linux, scalable application design.
- **Agile/SAFe Delivery**: Sprint planning, backlog prioritization, Jira, Azure DevOps, cross-team workflows.
- **DevSecOps & CI/CD**: GitHub Actions, Jenkins, Octopus, SonarQube, Snyk, Sysdig, and automated pipelines.

WORK EXPERIENCE

Technical Project Manager - Cloud & Digital Programs   July 2024 - July 2025
Cognizant Technology Solutions   *Ontario*

- Directed DevSecOps and SRE transformation for Thomson Reuters, aligning AWS Well Architected pillars, improving reliability by 30% & reducing incident recurrence by 25% via structured automation and governance.
- Implemented CI/CD pipeline optimization using GitHub Actions & Python, reducing deployment cycles by 40% & operational costs by 20%, enhancing release throughput & minimizing rollback frequency across environments.
- Established release governance and risk management frameworks, cutting release defects by 35% and improving compliance audit readiness by 22%, ensuring consistent delivery cadence and alignment with enterprise objectives.

Product Owner - Insurance Platforms   March 2022 - June 2024
Cognizant Technology Solutions   *Massachusetts, Ontario*

- Managed delivery of SaaS onboarding platform Duck Creek DMS with integrations DocuSign, NIPR, Azure SaaS, improving onboarding by 30% and user engagement by 25% through structured delivery governance frameworks.
- Owned financials, backlog & release planning for multi-million-dollar programs, ensuring on-time delivery across 12 releases, improving predictability by 28% & reducing dependency conflicts by 18% via structured prioritization.
- Facilitated client workshops & product demos, aligning business priorities with technical feasibility, improving stakeholder adoption by 22% & accelerating release approvals via structured communication & governance.

Delivery Manager - Document Intake Platform   September 2020 - March 2022
Cognizant Technology Solutions   *Massachusetts*

- Directed delivery of compliance-critical automation platform for The Hartford Insurance, reducing manual processing by 50% & improving throughput by 35% via structured workflow automation & dependency management.
- Coordinated Agile squads across engineering, QA, and business stakeholders, ensuring timely release cycles, improving sprint velocity by 22% and reducing defect leakage by 18% through structured backlog prioritization.
- Managed environment dependencies & defect resolution, enabling smooth QA & production handoffs, reducing release delays by 25% & improving deployment accuracy by 20% via structured monitoring & escalation protocols.

Project Manager - Multi-Tenant Platforms   May 2014 - August 2020
Cognizant Technology Solutions   *Ontario, Massachusetts, Tamilnadu*

- Led implementation of DuckCreek Agency Portal SaaS platform for quoting policies across USA and Canada insurers, improving quote flow by 32% and reducing policy cycle by 25% via structured delivery governance.
- Directed multi-tenant microservices architecture for FNOL claims portal, applying domain-driven design & containerization, improving system scalability by 28% & reducing integration defects 20% in production clusters.
- Established API governance and security frameworks OWASP CIS, ensuring compliance readiness, reducing audit findings by 35% & improving system resilience by 22% through structured monitoring, validation & protocols.

Tech Lead - Retirement Platforms   November 2004 - May 2014
Cognizant Technology Solutions   *Massachusetts, Karnataka*

- Delivered self-service portals for retirement plan members, reducing support tickets by 40% and improving user adoption by 30% through structured interface enhancements and backend optimization across enterprise systems.
- Managed UAT & release processes for enterprise applications, achieving zero high severity production defects, improving release predictability by 25% & reducing regression cycles by 20% through structured test governance.
- Directed cross-team collaboration for retirement platform enhancements, improving deployment by 22% & reducing environment conflicts by 18% via optimized dependency management & technical communication protocols.

EDUCATION

Bachelor of Engineering in Electrical & Electronics Engineering
Bharathiar University, India - First Class with Distinction

CERTIFICATIONS

- **Certified SAFe® Agilist, Microsoft Certified: Azure Fundamentals (in progress)**
- **AWS Certified Cloud Practitioner, LOMA 280 & 290 – Insurance Operations**
- **Sun Certified Java Programmer (SJP)**